

# GOVERNMENT & PUBLIC SECTOR

**CCS**  
LEARNING ACADEMY

## CAPABILITY STATEMENT

PROFESSIONAL TRAINING



**Sourcing professional training for government and public sector entities is tricky. We can help.**

CCS Learning Academy is the professional training division of CCS Global Tech. Designed to foster professionals' knowledge and capabilities, we use our 25+ years of training expertise to help government and public sector entities keep their teams up-to-date and relevant in the workplace.

We're a selected Tier 1 vendor with experience helping government and public sector entities large and small. We offer a comprehensive menu of courses that help you to keep your staff relevant while maximizing your budget dollars.

**ORANGE COUNTY PUBLIC WORKS CHOSE CCS TO TEACH A PROJECT MANAGEMENT COURSE THAT TAUGHT OUR EMPLOYEES HOW TO RUN PROJECTS FROM INCEPTION TO CONCLUSION. ALL ATTENDEES EXPRESSED SATISFACTION WITH THE INSTRUCTOR AND THE CONTENT TAUGHT. WE LOOK FORWARD TO SCHEDULING MORE CCS SESSIONS IN THE NEAR FUTURE!**

**Jo-Anna Morris**  
**Orange County Public Works**

# WHY WE'RE A GOOD FIT

## ▶ EXPERTISE

We've been active in the professional training space since 1997. That's **25+ years of experience** and expertise we bring to the table.

## ▶ RELEVANCE

**We track industry trends** and adjust our offerings to reflect what we see happening in the marketplace.

## ▶ FLEXIBILITY

We work with teams and organizations of every size and level. We **customize each solution**, including scheduling, budgeting, and delivery platform.

## ▶ INNOVATION

Our diverse pool of instructors and subject matter experts **adapt to client project needs** and conceptualize training solutions.

Taught by industry experts who understand this unique landscape, our programs are cost-effective investments that are budget-friendly and easy to implement. This, coupled with our emphasis on real-world skills, ensures your staff become highly effective contributors who can face any challenge in today's landscape.

### Sector Experience

- Health
- Public Transport
- Universities
- Governance
- Housing
- Utilities
- Aid Agencies
- IT & Security
- and more

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## NAICS Codes

# HOW WE WORK

We make bringing professional development easy. Using our tried and tested training system, we deliver effective, customized training solutions to organizations of every size. Here's a snapshot of our process.

## IN-DEPTH EVALUATION

Our subject matter experts and instructors evaluate your learning and development needs to ascertain skill gaps.



## IMMEDIATE RESULTS

Through practical hands-on learning and real-life scenarios, your staff learn skills they can put to use immediately.

## CUSTOMIZED SOLUTION

Your evaluation results help us customize your learning experience, including the delivery platform and budget.

## EFFECTIVE DELIVERY

Our certified instructors deliver high-quality training, professional aptitude, and technical expertise via the delivery platform best suited to your needs and goals.

# DELIVERY OPTIONS

Traditional in-class, in-person learning is no longer the only option when it comes to how you bring learning to your team. We offer a range of delivery platforms to ensure you maximize your training dollars by presenting the material in the most effective manner.



## IN PERSON

Learn from a live instructor in a hands-on experience that includes peer collaboration and face-to-face interaction. It's adaptable to everyone's learning style.



## LIVE ONLINE

Learn from a live instructor who delivers your training remotely via a live web feed. It's a great option for organizations with hybrid work models or teams in various locations.



## ON DEMAND

Learn at your convenience with our flexible video- and lab-based interactive training. This gives your team the ability to self-pace their learning.



## SUBSCRIPTION BASED

Receive unlimited access to our courses, allowing your team to maximize their skills and your budget. This ensures consistency across teams and helps bring new hires up-to-date.



## BLENDED LEARNING

A mix of instructor-led training with computer-based modules; this option accommodates both needs.



## BOOTCAMP

An intense, hands-on experience customized by our technical team; these sessions are designed to deliver on-trend knowledge and skills in a short amount of time for those with tight schedules.

# MORE DETAILS

## CLIENT LIST SNAPSHOT

### St. Regis Mohawk Tribe, NY

- Virtual Quickbooks training

### Massachusetts School Building Authority, MA

- Professional development training

### Volusia County, FL

- Onsite and remote Microsoft classes

### Harris County, TX

- Professional development training

### Office of the Purchasing Agent, Arlington County, VA

- General county-wide training

### Texas Health and Human Services Commission

- Technology of Participation Training (ToPTM)

### Strategic Acquisition Center Frederick - Department of Veterans Affairs

- HCISPP Training

### Bay Area UASI Division-Department of Emergency Management, CA

- Bay Area Training and Exercise Prog.

### Texas Women's University

- Project management professional training and certification

### City of Tucson: Business Services Dept.

- Employee & Leadership Development

## AFFILIATIONS, CERTIFICATIONS & ACCREDITATIONS



**Tier 1**  
Preferred Provider

# COURSE HIGHLIGHTS

We offer training for all skill levels. This is only a sample of our offerings. Please contact us or visit our website for a complete course catalog.

## Microsoft

Windows Server  
System Center  
Visual Studio and .NET  
Virtualization  
Powershell  
SQL server  
Power BI  
Microsoft 365  
Office 365  
Exchange Server  
SharePoint  
Skype for Business  
Dynamics 365  
PowerApps and Flow

## ISACA

CISM  
CISA  
CRISC  
CGEIT  
COBIT  
Cybersecurity Audit Certificate  
CSX Fundamentals

## PMI

PMP  
PMI-ACP  
PMI-PBA  
CAPM  
PMI-RMP

## CompTIA

CompTIA ITF+  
CompTIA A+  
CompTIA Network+  
CompTIA Security+  
CompTIA Cloud+  
CompTIA Linux+  
CompTIA Server+  
CompTIA CySA+  
CompTIA PenTest+  
CompTIA CASP+  
CompTIA CTT+  
CompTIA Cloud Essentials+  
CompTIA Project+

## (ISC)2

CISSP  
SCCP  
CCSP  
CSSLP  
CAP

## Phishing Security Test

Security Awareness  
Training for  
Organizations

## Cybersecurity

Cisco – Security  
Network Defender  
Ethical Hacker  
Information Systems Security  
Managing and Conducting an  
Effective Vulnerability  
Assessment  
Wireless and Mobile Security  
Forensics  
Information Systems Auditor  
Training  
Information Security Manager

## CISCO

Routing & Switching  
Collaboration  
Data Center  
Wireless  
Enterprise

## Bootcamp

Data Analytics & Business Intelligence  
Data Science & Data Engineering  
Cybersecurity  
Full-stack Developer

# Course Catalog Highlights - continued

## Leadership & Professional Development

Change Management  
Change Management Strategies for Team Leaders  
Conflict Resolution  
Critical Thinking  
Cultivating Diverse & inclusive Teams  
Cultivating Meaningful and Productive Mentor Relationships  
Emotional Intelligence  
Agile Leadership & Strategy  
Building a Culture of Innovation for Hybrid and Virtual Teams  
Situational Leadership  
Leading G.R.E.A.T. Virtual Teams  
Squashing Workplace Negativity

## PeopleCert

DASA DevOPS Fundamentals  
DASA DevOps Professional: Enable and Scale  
ITIL Strategic Leader: Digital and IT Strategy  
ITIL Strategist: Direct, Plan and Improve  
ITIL® 4 Foundation Certification  
PeopleCert DevOps Leadership  
Prince2



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